

RETURN & REFUND POLICY

At Globix World LLP (hereinafter “**Globix World LLP**” / “**we**” / “**our**” / “**us**”), we value the trust of our customers. In order to honour that trust, we have created this refund policy (“**Policy**”) to work in a transparent manner.

The objective of this Policy is to ensure transparency in refund process & complete satisfaction of our customers. This Policy enables that the refunds (if any) are processed in a fair manner.

This Policy is applicable to processing of any refund of applicable fees paid by the customers who have purchased our services as more particularly identified in the order form submitted by the Customer at the time of purchase.

This Policy is effective from 1st July 2024, and shall continue to remain valid until it is specifically replaced / revoked by us. Any refund request, received on or after 1st July 2024 will be processed in accordance with this policy (including any subsequent amendments or modifications to this policy).

If a customer wants to cancel the order and get the refund, he / she can request for the refund within 30 days including Saturday and Sunday from the date of purchase. However, no refunds request will be entertained after the 31st day.

To take refund customer / Direct Seller is required to contact on + 91-9898526664 or sent email to info@globixworld.com, stating the reason for seeking such refund. If the refund has been approved, then the refund will be processed, and a credit will automatically be applied to the source account of the customer / direct seller from where the payment was originally made. **No cash refunds under any circumstances will be made.**

If you have not received a refund yet, first check your bank account again. Then contact your bank / credit card company, it may take some time before your refund is officially posted. There is often some processing time before a refund is posted.

If you have done all of this and you still have not received your refund yet, please contact us at info@globixworld.com.

Reference Notes:

- Period of return for service is calculated as the number of days from the Invoice Date, to the date of receipt of cancellation request.
- The Return & Refund Policy does not apply to open packs of literature and videos or other sales and marketing aids.
- BV points adjustment shall be processed in the same Payout. Total BV of the cancelled services will be deducted from the returning Direct Seller’s account and the sales benefits, incentives or bonuses shall be deducted from all respective beneficiaries and shall reflect in immediate next payout.